DOB 4 June 1959, Penrith NSW

Education

**2014** AwardedGraduate Diploma Science (Climate Change and Environmental Management), University of Western Sydney

**1993** Awarded Doctor of Philosophy Degree, ‘*The Care and Control of Mentally Ill Offenders in NSW 1788-1983’* Faculty of Professional Studies
University of New South Wales, Sydney, Australia

**1982** Awarded Bachelor of Social Work (Honours 1st Class)
 University of New South Wales, Sydney, Australia

**1978** Higher School Certificate, Auburn NSW

 Percentile Awarded: 95-100%

Other Qualifications and Courses

**2021** Leading from the Heart, The Australian Graduate School of Management (AGSM), Short Course

**2016** MHFA Instructor Accreditation for the Tertiary Students and White-Collar Blended Courses

**2015** AwardedCertificate I in Aboriginal Languages (Wiradjuri) 10218NAT, Western Institute, TAFE NSW

**2014** Executive Course, Multilateralism on the Horizon, Graduate Institute Geneva **(UN)**

**2009** Youth Mental Health First Aid Instructor’s Course

**2007 Standard** Mental Health First Aid Instructor’s Course, MHFA Australia, Master Accreditation & E-training status

**2006** Accredited Mediator, LEADR, Australia

**2004** Level 1 Cricket Coaching, Cricket Australia

**2002** Level 1 Soccer Coaching, Soccer Australia

AWARDS

2017 Award of Member of the Order of Australia (AM) for “significant service to the community as an advocate for the rights of people living with mental illness”

2018 Health Education and Training Institute NSW - Inaugural award in Recognition of Outstanding Contribution to mental health education and training

2011 Australian & New Zealand Mental Health Service Exceptional Contribution Award - In recognition of substantial roles taken in shaping the future of Mental Health services and in addressing emerging issues, demonstrating true expertise and creativity in contributions to research, advocacy, reform and consultancy, underpinned by resolute support for the rightful place of the consumer voice.

2005 Australian & New Zealand Mental Health Service Achievement Award – Gold Award – An Award in recognition of a systematic, rural and remote program that provides psycho-education and group support to families and facilitates practical, emotional and community support

2005 Certificate of Appreciation, Young Neighbourhood Centre, Mental Health Training for Community Agencies and Volunteers

2004 Premier’s Social Justice Finalist Award, NSW Health Greater Southern Area Health Service Mental Health Family and Carer Support Program

2004 Baxter NSW Health Awards Finalist, NSW Health Greater Southern Area Health Service Mental Health Family and Carer Support Program

2003 Certificate of Appreciation, Australian Mental Health Consumer Network

2002 Certificate of Appreciation, ACT Cricket for Outstanding Contribution to Junior Cricket

2002 Certificate of Appreciation, Queensland Ambulance Service for contribution to the development of pre-hospital emergency services in Far North Queensland and the Torres Strait

1999 Certificate of Appreciation, Queensland Ambulance Service for contribution to the development of pre-hospital emergency services in Cape York and the Gulf of Carpentaria

Overview of Career and Positions Held

**March 2021 – Jun 2021** Research Lead (EL2), Complex Support Network

**April 2019 – Jul 2020** Director, Service Delivery, National Disability Insurance Agency, Leadership of the development of a policy framework, service model and program logic for the NDIS’ response to psychosocial disability

**1991 – Current** Director, Craze Lateral Solutions, a company specialising in social policy, homelessness policy and mental health policy, service development and training with a particular focus on solutions and strategies for promoting mental health and preventing homelessness in rural communities

**Nov 2006 – July 2007** Research Associate, Faculty of Law, Monash University, Rethinking Mental Health Laws Project

**2004 – 2007** Honorary Associate of the University of Central Queensland, School of Social Work and Welfare Studies

**2002-2003** Lecturer (part-time), School of Social Work, Australian Catholic University

**Dec 1996 - Jun 1997** Member, Rural Mental Health Working Group, NSW Department of Health

**Sep 1995 – Current** Part-time Member NSW Mental Health Review Tribunal

**Sep 1994 - Jul 1997** Member of the Commonwealth Disability Standards Review Panel

**Aug 1994 - Feb 1995**  Visiting Fellow, Centre for Health Law, Ethics and Policy, Faculty of Law University of Newcastle

**1993 - 1998** Member of the Governing Council of the NSW Association for Mental Health

**Apr 1993 - Apr 1994** Criminologist, Australian Institute of Criminology (Academic Level 3/C, Senior Lecturer)

**Feb 1992 - Mar 1993** Consultant (part-time), Social Development Committee, Parliament of Victoria, Inquiry into Mental Disturbance and Community Safety

**Oct 1991 - Mar 1992** Secretary (Senior Officer Grade B/Director), Parliamentary Committee on the National Crime Authority, Parliament House Canberra

**1990 - 1991** Senior Researcher (ADM 7), Social Development Committee, Parliament of Victoria. Inquiry into Mental Disturbance and Community Safety

**1989 - 1990** Research and Policy Officer (ADM 6), Legal Aid Commission Victoria

**1988 - 1990** Member of the Management Committee of the Victorian Mental Health Legal Centre (Chairperson 1990)

**1988 - 1990** Community Visitor, Plenty Psychiatric Hospital (under the VIC *Mental Health Act 1986*), Panel Secretary

**1988 - 1989** Research Officer, Victorian Community Managed Mental Health Services (VISCERV). Conducted Project: Information and Evaluation Strategies for the Non Government Mental Health Sector in Victoria (Joint project Victorian Office of Psychiatric Services and VICSERV)

**1985 - 1988** Convenor of Justice Administration Research Group (JARG): an independent research and lobby group in relation to mental health provisions, policy and services throughout the criminal justice system. Grant to JARG from NSW Law Foundation for research project: *Forensic Patients in NSW*. Emphasis was given to the needs of persons of non-English speaking backgrounds.

**1985 - 1987** Member of the Advisory Board of the Mental Health Advocacy Service, NSW Legal Aid Commission

**1985 - 1986** Lecturer (Full-time, Level 1, Tenured), School of Community Welfare Studies, Milperra Campus, University of Western Sydney

Subjects: Criminal Justice and Police Studies

 Research Methods

 Political Economy & the Welfare State (included housing policy and urban and regional policy)

 Welfare Policy, Principles and Practice

 Group Dynamics and Group Work

 Communications

 Mental Health Legislation, Services and Policy (special elective)

 Youth Health and Development

Courses: Bachelor of Welfare Studies

 Associate Diploma of Welfare Studies

 Associate Diploma Police and Correctional Studies

 Associate Diploma Youth Work

 Aboriginal Rural Education Program

**1984 - 1987** Official Visitor, Rozelle Hospital (under the NSW *Mental Health Act 1958-1983*)

**1983 - 1986** Member of the Governing Council of the NSW Association for Mental Health, Chairperson Mental Health Services Sub-Committee

**1983 - 1984** PhD Candidate andTutor, School of Social Work, University of New South Wales (Research Methods, Human Behaviour, Intellectual Handicap)

Management and Board Experience

**1990 – present** Director, Craze Lateral Solution Pty Ltd

**2015 – present** Director, The Wilderness Society Ltd (from June 2018, Convenor i.e. Chair)

**2013 – 2016** Board Member, NSW Mental Health Association

**2011 – present** Board Member, Groundup, an organisation supporting Indigenous communities in the Kimberley

**2007 - 2011** Board member and then Research Adviser, Home in Queanbeyan

**2006 - 2008** Engaged for specified periods to provide management services to the Mental Health Community Coalition ACT

**2002-2006** Manager & Consultant, Greater Southern Area Health Services Family and Carer Support Program

**1983 – 1986,**

**1993 - 1998 & 2013**

**to 2016** Member of the Governing Council, NSW Association for Mental Health

**1993 – 1994** Manager Crime and Violence Prevention Unit, Australian Institute of Criminology

**1991 – Present** Director of own consulting business and extensive project management

**1991 – 1992** Secretary, National Inquiry Concerning the Human Rights of People with Mental Illness, HREOC

**1990 – 1991** Secretary, Parliamentary Committee on National Crime Authority

**1989 – 1990** Coordination and management of research for Social Development Committee, Parliament of Victoria

**1988 – 1990** Member and Chairperson of the Management Committee of the Victorian Mental Health Legal Centre

**1986 – 1987** Co-ordination and supervision of the NSW Law Foundation funded Project: Forensic Patients in NSW

**1985 – 1987** Member of the Advisory Board of the Mental Health Advocacy Centre, NSW Legal Aid Commission

Consultancies Conducted

**July 2021 – present** Consultancy services to Flourish Australia assisting with strategic initiatives

**Oct 2020 – Jun 2021** Review of Forensicare’s Lived Experience Team (with Tim Heffernan)

**Aug 2020 – present** With Insideout & Associates (Lead), Co-facilitation of the Co-designs of Suicide Prevention Outreach Teams with a number of Local Health Districts

**Oct 2019 – Aug 2020** Development of a Regional Mental Health Peer Workforce Framework, COORDINARE, South Eastern NSW Primary Health Network

**Mar – June 2019** Co-design of the service model for a new peer support program, Southwest Sydney PHN

**Jul 2018 – Jul 2019** Co-design of a new 24-hour accommodation, support and treatment service in South West Sydney – commissioned by SWSLHD Mental Health Services and Partnerships

**Jun 2018 – Oct 2019 Codesign of a m**odel of care and service design for Casa Venegas, St John of God Health Care Social Outreach Services

**April – Dec 2017** Engage and Participate in Mental Health, National Mental Health Commission, Project Report and resource database

**March – June 2017** Unit Coordinator, Fundamentals of Recovery-Oriented Care, Mental Health Portfolio, Health Education Training Unit

**March – June 2017** NSW Mental Health Act 2007 Education and Training Program, finalising of program and delivery of online and face-to-face training

**Nov 2016 – Nov 2018** Evaluation of the ACT Mental health Act 2015, with Australian Continuous Improvement Group (ACIG)

**Dec 2016 - Mar 2017** Evaluation of the National Mental Health Consumer and Carer Forum, Mental Health Australia

**Dec 2016 – April 2017** Inside Outside Research Project: trauma informed recovery-oriented approaches in the forensic mental health and justice systems, NSW Mental Health Commission

**March - Apr 2016** Consultancy services to assist Grand Pacific Health with internal strategic discussions

**Aug 2015 – present** Project Uncover with the Collaboration and Recovery in Parramatta Working Group (Hume Community Housing Association, Evolve Housing Dept Family and Community Services Housing NSW, Parramatta City Council and NSW Health Western Sydney Local Health District Mental Health Services) – increasing the capacity of organisations to work effectively with people experiencing severe hoarding and/or squalor by: conducting a training and information exchange program for service providers; establishment and facilitation of a lived experience leadership group, self named, the Collectives; finding ways to increase the availability of therapeutic and support services locally ; and production of information resources.

**Mar 2015 – present** Consultancy and training services Hume Community Housing Association to conduct the MHBiz Project (to develop organisational capacity to work effectively with customers experiencing mental illness and other psychological distress and Project Uncover (to support health and community service providers in the Parramatta area to work sensitively and effectively with people experiencing or affected by hoarding and squalor)

**Jan-June 2015** Consultancy to develop a Peer Workforce Guide for mental health services across NSW, NSW Mental Health Commission, electronic resource launched May 2016

**Jun-Sep 2014** Consultancy for the National Mental Health Commission to provide expert advice on the current, emerging and potential challenges for regional, rural and remote Australians with a lived experience of mental health issues, Lead Consultant NSW Health & University of Newcastle Centre for Rural and Remote Mental Health, led by Professor Prasuna Reddy; reports released with the Report of the National Review of Mental Health Programmes and Services, Australian Government National Mental health Commission, November 2014

**July 2014 – Jan 2015** Management advice to support the establishment and organisational development of Richmond Fellowship Australia

**2012-2013** Consultant to the Victorian Law Reform Commission’s Review of guardianship legislation, drafting of Chapter 16 & 27

**Oct 2013-current** Change management advice and support, Richmond Fellowship ACT Youth Programs

**Oct-Nov 2013** Advice on embedding recovery in mental health legislation, NSW Mental Health Commission

**Mar – Dec 2013** Recognising and responding to psychological deterioration in acute health care settings, Australian Commission on Safety and Quality in Health Care, Report (July 2014)

**Oct 2012-Mar 2014** National Contributing Life Methodology Project, Australian Government National Mental Health Commission, reports

**Sep 2012 – Oct 2013** Consultant, Mental Health Peer Workforce Project, Health Workforce Australia, contribution to Mental Health Peer Workforce Literature Scan & Mental Health Peer Workforce Study Report (HWA 2014)

**Feb - Sep 2012** The National Recovery-oriented Mental Health Practice and Service Delivery Framework, Commonwealth Department of Health and Ageing

**Jun-Dec 2011** Consultant, Victorian Law Reform Commission, Review of Guardianship Legislation in Victoria, research, policy and drafting advice, Report

**Mar – Jul 2011** Building capacity in the non-government alcohol and drug services in Queensland, QNADA with ConNetica, Report

**Mar 2010-Mar 2011** Consultancy services to assist with organisational change and development of a service framework, Belconnen Community Services, Canberra

**Jul 2010 – July 2012** Research and policy advice, Hepatitis Australia

**Dec 2010 – June 2011** Consultancy, research and facilitation Services, Mental Health Coordinating Council of NSW

**Jun 2010 – Nov 2010** Consultancy services and governance advice, CAN Inc

**July 2009-2010 Secretariat, r**esearch and policy services, National Advisory Council on Mental Health

**July 2009- Mar 2010** Conduct of the National Scoping Project to Inform the Establishment of a New Peak National Mental Health Consumer Organisation, Mental Health Branch, Commonwealth Department of Health and Ageing

**Jul 2008-Mar 2009** Design and Conduct of Three-Hour Mental Health Information Course for Farmers and Rural Communities, NSW Rural Mental Health Network & NSW Farmers Association with funding from NSW Health

**Jan 2008 – 2009** National Developing Capacity in Community Mental Health Family and Carer Support and Respite, Community Mental Health Australia (Project Consultant ACT, Mental Health Community Coalition of the ACT & Community Mental Health Australia)

**2008 - ongoing** Provision of professional services to Richmond Fellowship of the ACT

**2007- 2009** Convenor, Mental Health Consumer, Carer and Community Quarterly Forum, ACT (Mental Health Community Coalition of the ACT)

**2006- 2010** Policy Consultant, Review of the ACT Mental Health (Treatment and Care) Act 1994, Mental Health Community Coalition ACT

**Jan-May 2007** ‘Building capacity in the ACT Community Mental Health Sector’, Report, Mental Health Community Coalition of the ACT

**June-Nov 2006,**

**Oct 2007, Oct 2008 &**

**June 2009** ‘*Telling it like it is – communication and mental illness’*, a course with modules developed and conducted throughout the ACT, Mental Health Community Coalition of the ACT with funding from HealthPACT (Health Promotions Grant) and Adult Community Education ACT

**April-Oct 2006 ‘***Putting the Case – Home in Queanbeyan’*, a community’s response to the needs of homeless people with mental illness, Home in Queanbeyan Inc, Report, [www.homeinqueanbeyan.com/businessplan.html](http://www.homeinqueanbeyan.com/businessplan.html), pro bono

**Apr-May 2006** *Discussion Paper for the Review of the ACT Mental Health (Treatment and Care) Act 1994***,** ACT Health, Canberra, Publication

**April 2005-Aug 2005 *‘****Homelessness and Mental Illness’*, A review of research and literature, with Professor Helen Hermann, St Vincents Mental Health Services Melbourne for Commonwealth Department of Health and Ageing and Commonwealth Department of Community Services, Publication

**Dec 2004-June 2005** Professional advice and assistance to Mallee Root Productions with the production of *‘Pictures tell you nothing’: Mental illness and relationships*, a film funded by NSW Health Centre for Mental Health by a grant toSAHS Family and Carers Support Program, Southern Area Health Service, NSW Health

**Oct 2004** Consultancy Services to the Commonwealth Department of Employment, Science and Training, Facilitation of the National ELICOS Workshop, Canberra, Report

**Oct 2003 – Dec 2003** Conduct and reporting on consultations in ACT, NSW, SA and WA for the National Evaluation of the SAAP (with Success Works – lead) Commonwealth Department of Families and Community Services

**Aug 2004 – Nov 2004** Consultancy Services to the National Consumer and Carer Forum. Finalisation of the *National Consumer and Carer Participation Policy: A Framework for the Mental Health Sector* – Report. Conduct of the Project: Models for Consumer and Carer Participation at the National Level – Report

**Aug 2004 – 2007** Secretariat Services to the ACT Mental Health Consumer and Carer Caucus and to the Mental Health Community Coalition ACT

**Feb 2003 – Nov 2003** Consultancy with Australian Mental Health Consumers Network, Community Involvement Project, Royal Australian and New Zealand College of Psychiatry, Discussion Paper, Bibliography and Report

**Feb 2003 – Dec 2003** Evaluation of the National Psychogeriatric Unit Program (with Vivienne Tippett and Associates – lead) Commonwealth Department of Health and Ageing, Report

**May 2002 – June 2006** Establishment & management of the SAHS Family and Carers Support Program, Southern Area Health Service, NSW Health, Finalist Baxter Health Award 2004, Finalist NSW Premiers Social Justice Awards 2004, Australian and New Zealand Mental Health Services Gold Award

**May 2002 – June 2006** Establishment and coordination of the SAHS Family and Carers Support Program Field Education Unit for undergraduate, post graduate and TAFE students

### Feb 2002 – Sep 2002 Project to Explore Funding Strategies for Indigenous Service Development, Training and Employment 2002, Department of Emergency Services QLD; Report

**Sep 2001 - Feb 2002** Consultancy: National SAAP Client Satisfaction Measures Project, Commonwealth Department of Family and Community Services with Australian Federation of Homelessness Organisations and David MacKenzie RMIT, Discussion Paper and Report

###### Jul 2001 - Feb 2002 Evaluation of the Animation Project, St Vincent de Paul, Report

## Jun 2001 – Aug 2001 Consultancy: Literature Review: Anxiety and Depression and its Treatment and Management in Groups Experiencing Disadvantage, Centre for Health Equity, Training, Research and Education, South Western Sydney Area Health Service (with Professor Rhonda Griffiths, South Western Sydney Centre for Applied Nursing Research); Report

## May 2001 -Jul 2001 Evaluation Training and Assistance to NSW Southern Area Health Service, Priority Care Programs; Training Manual and Program Evaluation Plans

**Apr 2001 – Nov 2004** Provision of National Secretariat Services to the Australian Mental Health Consumers’ Network; organisational development and operation, website, databases, pamphlets, annual reports, newsletters and policy development

**Mar 2000 - Jun 2000** Consultancy: Improving Outcomes for Homeless People with Mental Illness (with St Vincent’s Mental Health Service Melbourne), National Project funded jointly by the Commonwealth Housing Branch (SAAP) Department of Family and Community Services and the Mental Health Branch Commonwealth Department of Health & Aged Care; Report, Monograph and Published Literature Review

**Dec 2000 – ongoing** Consultancy: Provision of Research Services to the Child Policy and Research Centre, University of Western Sydney, Macarthur Campus; Conference Papers, literature reviews, data collation and analysis, data bases, research proposals and policy submissions

**Nov 2000 - Jan 2001** Consultancy: Updating understanding of the changing needs of refugee and migrant youth in Canberra and Queanbeyan, Migrant Resource Centre of Canberra and Queanbeyan; Report.

**Nov 2000 - Feb 2001** Consultancy: Review of Health Equity Literature, Centre for Health Equity, Training, Research and Education, South Western Sydney Area Health Service (with Professor Rhonda Griffiths, South Western Sydney Centre for Applied Nursing Research), Report.

**Nov 2000 - Feb 2001** Consultancy: Evaluation of the Diabetes Type 2 Equity Visual Impairment Project, NSW Department of Health; Report

**Jan 2000 - May 2000** Consultant, Enhancing the Effectiveness of Consumer Participation in the Improvement of the Quality of Health Care Services, Health Care Consumers ACT; Report

**Feb 2000** Strategic Planning, Housing Branch, Commonwealth Department of Health and Aged Care, Report

**Oct 1999 – Dec 1999** Facilitation of Consultative Workshops and Preparation of Workshop Reports, National Youth Pathways Taskforce, Department of Employment Training & Youth Affairs (DETYA), Reports

**Aug 1999 - Jun 2000** With Tippett (Lead) Redevelopment of the HACC Client Information and Referral Record, Commonwealth Department of Health and Aged Care (responsible for consultation with Indigenous communities), Report

**Aug 1999 - Oct 1999** Consultant to the NSW Health Review of Dementia Care Services in the Southern and South Eastern NSW

**Aug 1999 - Nov 1999** Consultancy: Commonwealth Ministerial Advisory Council on Homelessness, Commonwealth Department of Families and Community Services, Early Intervention in Homelessness Workshop design and facilitation, Report and Ministerial Briefing Paper

**Jun 1999 - Sep 1999** Strategic Planning, Development of Policies and Procedures and review and redrafting of the Constitution of the Australian Mental Health Consumers Network, Commonwealth Department of Health and Aged Care

**May 1999 - 2003** Working with the Queensland Ambulance Service to develop with Indigenous communities in the Cape York and Torres Strait regions culturally sensitive and locally appropriate pre-hospital care responses and services, 3 Reports:

 July 2001: Queensland Ambulance Service, Service Plan: Enhancing the capacity of Islander Communities to Prevent and Respond to Health Care Emergencies and injuries, Report

 Sep 2000: Queensland Ambulance Service, Service Plan: Enhancing the capacity of Cape York Communities to Prevent and Respond to Health Care Emergencies and injuries, Report

 June 1998: Queensland Ambulance Service, *Models of Prehospital Care in Remote Indigenous Communities* (Mornington Island and Doomadgee), Report

 The recommendations of these reports were implemented by the Beattie Government and resulted in the establishment of ambulance services as well as innovative emergency responses throughout remote north Queensland and the Torres Strait.

**Apr 1999 - May 1999** National Dementia Care Training, Victorian Aged Care Assessment Services component (with Vivienne Tippett - lead), Report

**Feb 1999 - ongoing** Research: Client Participation in Child and Family Care Decision Making for Professor Jan Mason, Child Policy and Research Centre, University of Western Sydney, Macarthur Campus. Ongoing provision of research services

**Dec 1998 - Jul 1999** Research Consultant, Mental Health Care Needs of Homeless Young People, National Youth Housing Coalition, Commonwealth Funded Project, Report

**Feb 1998 - Apr 1998** Consultancy: Commonwealth Ministerial Advisory Council on Homelessness, Commonwealth Department of Family and Community Services, Consultancy: Preventing Homelessness Among People with Mental Disturbance, Workshop design and facilitation, Report and Ministerial Briefing Paper

**Feb 1997** - **Dec 1997** Consultancy: Evaluation of the *Emergency Support Program* of the Shoalhaven Division of General Practice, Interim Report, Final Report

**Feb 1996 - Apr 1996** Consultancy: Macquarie Mental Health Service *Review of Mental Health Accommodation, Accommodation Support and Rehabilitation Services,* Report

**Dec 1995 - Sep 1996** Preparation of distance education learning modules for the NSW Institute of Psychiatry: *Research* and *Evaluation*.

**Autumn Term 1996** Subject design, co-ordination and presentation of lectures: *Crime Theories*, Faculty of Arts and Social Sciences, University of Western Sydney, Milperra

**Sep 1998 - Dec 1999** Consultancy: Information Sharing in Mental Health Crisis Situations, Commonwealth Mental Health Branch, Advice, research and report writing for the National Expert Advisory Committee on Information Sharing in Mental Health Crises, Report

**Sep 1998 - Nov 1998** Consultancy: Future Directions for the Non-Government Mental Health Sector, Australian Psychiatric Disability Sector, Workshop design & facilitation, Report

**Jul 1998 - Aug 1999** National Intersectoral Linkages Project, with David Plant (lead), A research grant to the Australian Psychiatric Disability Coalition under the National Mental Health Strategy, Report

**Jun 1998 - Dec 1998** With Vivienne Tippett (lead), David Plant & Pat Jones, Consultancy: Evaluation of the National Action Plan for Dementia Care, Office for the Aged, Commonwealth Department of Health and Aged Care, Report

**Apr 1998 - Jul 1998** Consultancy: Feasibility Study into the Establishment of Psycho-Social Rehabilitation and Support Programs in the Australian Capital Territory, ACT Department of Health and Community Care (with assistance from David Plant), Report

**Oct 1997 - Dec 1997** Consultancy: Consultation about the Media Kit for Responsible Reporting on Suicide, Suicide Prevention Australia

**Nov 1997 - Apr 1998** Consultancy: Consultation on the Establishment of the National Prescribing Service, Pharmaceutical Benefits Branch, Commonwealth Department of Health and Family Services, Interim Report & Final Report

**Apr 1997** - **Jan 1998** Consultancy: Evaluation of the Adolescent Pregnancy and Early Parenthood Program of the Nepean Division of General Practice, Interim and Final Reports

**Apr 1997 - Jul 1997** Consultancy: Consultation Phase of the Development of a National Mental Health Peak Body, Mental Health Branch Commonwealth Department of Health and Family Services, Report

**Sep 1996 - Feb 1997** Consultancy: ACT Division of General Practice, *Evaluation of the Division’s HIV/AIDS Project,* Interim and Final Reports

**Jul 1996 - Feb 1997** Consultancy: Faculty of Law, University of Newcastle

**Jun 1996 - Jun 1998** Consultancy: Queensland Ambulance Service, *Models of Prehospital Care in Remote Indigenous Communities* (Mornington Island and Doomadgee), Report

**Sep 1995 - Feb 1997** Consultancy with David Plant (Lead): *Enhancing Mental Health Care Through General Practice*, ACT Division of General Practice, Report. Program Planner - National Conference on Mental Health Services, Policy and Law Reform into the Twenty First Century - *Mental Health for All: What’s the Vision*

**Mar 1995 - Sep 1995** Consultancy with Lang and Lang: ACT Housing - *Evaluation of SAAP (Supported Accommodation and Assistance Program) in the ACT,* Report

**Jan 1995 - Dec 1995** Consultancy: NSW Institute of Psychiatry - The Development of Implementation Strategies to meet the Training and Education Needs of Rural/Remote Mental Health Workers, Report

**Apr 1994 - Dec 1994** Consultancy with Commonwealth Department of Human Services and Health: National Model Mental Health Legislation (with Professor Neil Rees, Dean Faculty of Law, University of Newcastle and Kim Ross, NSW Guardianship Board), Report

**Mar 1991 - Feb 1992** Secretary (Consultant), National Inquiry Concerning the Human Rights of People with Mental Illness, Australian Human Rights and Equal Opportunity Commission, Sydney

**1991 – Present** Establishment and ongoing development of Craze Lateral Solutions

Research Projects Conducted

**Dec 2016 – April 2017** Inside Outside Research Project: trauma informed recovery-oriented approaches in the forensic mental health and justice systems, NSW Mental Health Commission

**Jun-Sep 2014** Research **c**onsultancy for the National Mental Health Commission to provide expert advice on the current, emerging and potential challenges for regional, rural and remote Australians with a lived experience of mental health issues, Lead Consultant NSW Health & University of Newcastle Centre for Rural and Remote Mental Health, led by Professor Prasuna Reddy

**Mar – Dec 2013** Research consultancy *Recognising and responding to psychological deterioration in acute health care settings*, Australian Commission on Safety and Quality in Health Care

**Oct 2012-Mar 2014** Research ConsultancyNational Contributing life Methodology Project, Australian Government National Mental Health Commission

**Sep 2012 – Oct 2013** Consultant, Mental Health Peer Workforce Project, Health Workforce Australia

**Jul 2010 – Mar 2011** *Preventing Hepatitis C in Australian Custodial Settings*, Hepatitis Australia

**April-June 2006** *Chatter, Cheese and Chums*, A research project concerning the housing and support needs of people experiencing mental illness and their families in the ACT

**April-Dec 2006** *Needs of homeless people with long-term mental illness in the Queanbeyan area*, a research project, Home-In-Queanbeyan Inc

**Mar 2000 - Jun 2000** National Research Project: *Improving Outcomes for Homeless People with Mental Illness* (with St Vincent’s Mental Health Service Melbourne), funded jointly by the Commonwealth Housing Branch (SAAP) Department of Family and Community Services and the Mental Health Branch Commonwealth Department of Health & Aged Care

**Dec 1998 - Jul 1999** National Research Project: *Mental Health Care Needs of Homeless Young People*, National Youth Housing Coalition, Commonwealth Funded Project, Report

**Jul 1998 - Aug 1999** *National Intersectoral Linkages Project*, with David Plant (lead), A research grant to the Australian Psychiatric Disability Coalition under the National Mental Health Strategy, Report

**1993-1987** Research for PhD thesis: *The Care and Control of the Criminally Insane in New South Wales, 1788-1987* (Quantitative descriptive socio-historical study)

**1993** *The Examination of the Appropriateness and Efficacy of Liquor Licensing Laws Across Australia*, Joint Project between National Centre for Research into the Prevention of Drug Abuse and the Australian Institute of Criminology, funded by the Commonwealth Department of Health, Housing, Local Government and Community Services for the National Symposium on Alcohol Misuse and Violence

**1989-1992** Research for Parliament of Victoria, Inquiry into Mental Disturbance and Community Safety

 Preparation of Interim Report: *Strategies to Deal with Persons with Severe Personality Disorder Who Pose a Threat to Community Safety*

 Preparation of draft of First Report: *Young People at Risk*

 Compilation of Second Report: *Responses to the Draft Victorian Community Protection (Violent Offenders) Bill 1991*

 Preparation of draft of Third Report: *Response of the Social Development Committee to the Draft Community Protection (Violent Offenders) Bill 1991*

 Preparation of the draft of *Fourth and Final Report of the Social Development Committee on the Inquiry into Mental Disturbance and Community Safety*

**1989** *Review of the National Legal Aid Means Test*, Legal Aid Commission Victoria (60 pp)

**1989** *Client Survey 1989*, Legal Aid Commission Victoria (30 pp)

**1988** *Project: Information and Evaluation Strategies for Non Government Mental Health Services in Victoria* (Report 80 pp)

**1986-1987** *Forensic Patients in NSW*, a research project funded by the NSW Law Foundation

**1982** *Discussion of the Proposed National Monitoring System for Welfare Staff,* Social Welfare Research Division, Department of Social Security, Canberra (Report 66 pp)

**1982** *Evaluation of the Magistrates Hearings at Rozelle and Gladesville Psychiatric Hospitals*, Rozelle Hospital, NSW Department of Health (Report 94 pp)

Conference Papers, Presentations, Reports and Publications

**2016** The Peer Workforce Development Guide, an electronic resource, NSW Mental Health Commission

**2014** *Advice And Recommendations, Specific Challenges For Regional, Rural And Remote Australia* In Support of The 2014 National Review Of Mental Health Programs And Services (with Reddy)

**2014** *National Contributing Life Methodology Project Reports*, National Mental Health Commission:

 Final Project Report (Craze, Holmes, Roper & Oades)

 Report of the Contributing Life Discussions and Yarns

 Contributing Life Discussions and Yarns Summaries

 Report of the Contributing Life Online Survey (Lead author, Cath Roper with Craze, Holmes and Oades))

 Report of the Contributing Life Population Survey (lead author ORC International)

**2014**  *Recognising and Responding to Deterioration in Mental State: A Scoping Review* (Craze, McGeorge, Holmes, Bernardi, Taylor, Morris-Yates, McDonald), Australian Commission on Safety and Quality in Health Care

**2014** Contribution to: *Mental Health Peer Workforce Study*, Health Workforce Australia

 Contribution to: *Mental Health Peer Workforce Literature Scan*, Health Workforce Australia

**July 2014** Masterclass: *A National Framework for Recovery-oriented mental health services, presented to Partners in Recovery Support Workers, Inner West Sydney Partners in Recovery, Ashfield*

**May 2014** *Masterclass: A National Framework for Recovery-oriented mental health services, presented to* Aboriginal and Torres Strait Islander health Worker in Far North Queensland, QLD Aboriginal and Islander Health Council, Cairns

**2013** *Final Report: Tackling Tough Times: A follow-up cohort of Western Sydney Families*, University of Western Sydney Centre for health Research, School of Medicine, Authors: Taylor, M., Agho, K., Jacobs, J., Craze, L., Dryden, A., Ozita, E.

**2013** *A National Framework for Recovery-oriented mental health services: Policy and Theory*, Australian Health Ministers Advisory Council, National Mental Health Strategy

 *A National Framework for Recovery-oriented mental health services: Guide for Practitioners and Providers*, Australian Health Ministers Advisory Council, National Mental Health Strategy

**July 2012** *A tough but perfect confluence: Building capacity in the non-government alcohol and drug services – The Queensland Experience*, QNADA with ConNetica

**Apr 2011** *Service Coordination Literature Review & Discussion paper*, MHCC NSW, Sydney

April 2011 *Addressing Hepatitis C in Australian Custodial settings*, Hepatitis Australia, Canberra

*April 2011 Promising Practice in the Collaborative Management of Mental Health Emergencies,* Report prepared for the national Advisory Council on Mental Health (2011)

May 2011 *Daily Bread: Income related experiences of people living with mental illness*, Report prepared for the National Advisory Council on Mental Health

Jun 2011 *A perfect confluence: Report of the Research Project to Explore Cultural Change Strategies in Queensland Drug and Alcohol Services, QNADA with ConNetica*

**Mar 2011** *Collaborative management of mental health emergencies,* a report prepared for the National Advisory Council on Mental Health

**March 2011** *Daily Bread: income issues experienced by people with mental illness and their families*, a report prepared for the National Advisory Council on Mental Health

**Sep 2010** *Outcomes of the National Scoping Project***,** Conference Presentation, The Mental Health Services Conferences, Sydney

**Jun 2010** *Advocates for change*, Conference presentation, Mental Health Summit, Sunshine Coast University

**Mar 2010** *Report of the**National Scoping Project to Inform the Establishment of a New Peak National Mental Health Consumer Organisation*, Mental Health Branch, Commonwealth Department of Health and Ageing, Final Report, Draft Report for Consultation, Discussion Paper

**Sep 2008 *‘****Alternative legal frameworks to stand alone mental health legislation’*, Conference presentation, Margins to Mainstream, 5th World Conference on the Promotion of Mental Health and the Prevention of Mental and Behavioural Disorders, Melbourne

**May 2007** *A framework for the development of the Community Mental Health Sector in the ACT*, Report, Mental Health Community Coalition of the ACT Report, insert ISBN

**Dec 2006** *Home-In-Queanbeyan: Putting the Case*, a local community’s response to homelessness among people with mental illness, Home-In-Queanbeyan Inc, Queanbeyan, www.homeinqueanbeyan.com/businessplan.html

**Jun 2006** ‘Empowerment to inclusion: consumer and carers in partnership with ACT Healthpact, community funding program’, *New Paradigm: The Australian Journal on Psychosocial rehabilitation*, June 2006 pp. 32-39

**May 2006** *Discussion Paper for the Review of the ACT Mental Health (Treatment and Care) Act 1994***,** ACT Health, Canberra

**Nov 2005** ‘Measuring client satisfaction in SAAP’, *Parity*, Looking for Answers: Homelessness and SAAP Research, Nov 2005, pp.53-55

**May 2005** *Homelessness and Mental Health Linkages: review of National and international Literature*, St Vincent Mental Health Service Melbourne & Leanne Craze, Australian Department of Health and Ageing, Canberra

**Sep 2004 ‘***Sustaining support to rural and remote families’*, Conference Paper, The Mental Health Services Conferences, Sydney

**Oct 1998** Key Note Address: *The Rights to Treatment and Care in Rural and Remote Australia*, National Conference organised by Australian National Association for Mental Health

**Apr 1998** Fundamental Requirements of Sound Mental Health Legislation, Paper presented at ACT Government Senior Officers Inter-Departmental Meeting

**Mar 1998**  *Different Approaches to Defining Mental Illness in Mental Health Legislation & the ACT Mental Health (Treatment and Care) Act*, Workshop auspiced ACTCOSS and the ACT Mental Health Council

**1996** Report of the *Review of Mental Health Accommodation, Support and Rehabilitation Services in the Macquarie, Castlereagh and Lachlan Health Districts in NSW*

 *National Model Mental Health Legislation* & *Factors Influencing and Assisting the Safe Release of Mentally Ill Offenders* papers presented at the Australian and New Zealand Association of Psychiatry, Psychology and Law, 16th Annual Congress August 1996

**1995** Lang, H, Lang, R, & L. Craze, *Report of the Evaluation of the Supported Accommodation Assistance Program in the ACT*, ACT Housing and Commonwealth Department of Housing and Regional Development, Canberra

 With Plant, D, Report of the Consultancy*: Enhancing Mental Health Care through General Practice*, ACT Division of General Practice, Canberra (1996)

**1994** Craze, L & Moiynahan, P, 'Violence, Meaning and the Law: Responses to Garry David', *Australian and New Zealand Journal of Criminology,* Vol. 27, No. 1, pp 30-45

 Rees, N, Craze, L & K Ross, *National Model Mental Health Law: A Report to Australian Health Ministers Advisory Council, Volumes 1 & 2,* Centre for Health Law, Ethics and Policy, University of Newcastle:December 1994

**1993** Craze, L, 'An Analysis of Enforcement and Operational Information' & Craze, L and Norberry, J, 'The Objectives of Liquor Licensing Laws in Australia' in *National Symposium on Alcohol Misuse and Violence: Examination of the Appropriateness and efficacy of Liquor Licensing Laws Across Australia,* Department of Health, Housing, Local Government and Community Services, Canberra (Published 1994: National Drug Offensive, *Alcohol Misuse and Violence*, Department of Health, Housing and Local Government, AGPS, Canberra)

**Oct 1993** With Kelly, C, *Management Strategies for Sex Offenders with Intellectual Disability*, Paper presented at the Australian Institute of Criminology Conference: An International Symposium on Offender Management: Policy and Practice in Correctional and Forensic Services, Perth

**Aug 1993** With Main, N, Submission to the House of Representatives Standing Committee on Education, Employment and Trade, *Inquiry into Violence in Schools*

**Aug 1993** ACT Mental Health Action Group, Plant, D, Craze, L & Ballendon, N, *Discussion Paper on the Proposed Mental Health Welfare Reforms*, Canberra

**Jul 1993** *Toward the Safe Release of Mentally Ill Offenders*, Paper Presented at the Australian Institute of Criminology Conference: Law, Medicine and Psychiatry, Surfers Paradise

**Oct 1992** *The Forensic Psychiatry Slow Train: Experiences of Mentally Ill Female Offenders in NSW*, Paper presented at the Annual Conference of the Australian and New Zealand Society of Criminology

**Oct 1991** With Ray, M, *Provisions for Violent Offenders who are Considered to have Severe Personality Disorder: Perpetuating Myths or Confronting Real Challenges*, Paper presented at the Australian Institute of Criminology Conference: Serious Violent Offenders: Sentencing, Psychiatry and Law

 Paper published: Gerull, S & W. Lucas (editors) 1993, *Serious Violent Offenders: Sentencing, Psychiatry and Law Reform*, Australian Institute of Criminology, Canberra, pp. 23-38

**Jan 1991** 'Adult Suicide in Custody', *Campaign for Criminal Justice*, No. 6, pp 13-15

**Nov 1990** *Preventive Detention: No, Not In Victoria*, Paper presented at the Annual Conference of the Forensic Section of the Royal Australian and New Zealand College of Psychiatrists, Melbourne

 Paper published: Proceedings of Conference

**1989** *The Care of Mentally Ill Offenders in NSW: 1840-1986*, Paper presented at the Conference: The Mental Health Status of the Nation, Australian Association for Mental Health

 Paper Published: Australian National Association for Mental Health*, Status of the Nation*, ANAHM, Sydney, pp 45-52.

**Nov 1989** *Suicide in NSW Prisons: 1880-1986*, Paper presented at the 10th Annual Conference of the Congress of the Australian and New Zealand Association of Psychiatry, Psychology and Law, Melbourne

 Paper published: Proceedings of Conference

**Jul 1989** Legal Aid Commission Victoria, Report: *Client Survey 1989*, LACV, Melbourne

**Jun 1989** Legal Aid Commission Victoria, *Report: Review of the National Legal Aid Means Test*, LACV, Melbourne

**Jan 1989** Victorian Community Managed Mental Health Services, T*oward Information and Evaluation Strategies for a Developing Community Managed Mental Health Sector*, VICSERV, Melbourne

**Jan 1988** *Sentencing Options and the Mentally Ill Offender*, Submission to the Australian Law Reform Commission, Reference on Commonwealth Sentencing Options

**Jun 1987** *Official Visiting in NSW Psychiatric Facilities*, Submission to the Ministerial Committee of Inquiry into NSW 5th Schedule Psychiatric Facilities, 28 pp

**1987** Justice Administration Research Group 1987, *Caught in the System: Forensic Patients in NSW*, Justice Administration Research Group with Assistance from the NSW Law Foundation, Greenwich Sydney

 Papers: *Forensic Patients in NSW: Legislation in Need of Services*

 *Governor's Pleasure Detainees of Non-English Speaking Background*

**Feb 1986** *Community Treatment of Psychoses*, Paper Presented at the Annual Conference of the Australian College of Clinical Psychologists, Lidcombe Hospital, Sydney

**Aug 1985** *Developments in Mental Health Legislation, Policy and Services in NSW: Implications for Women*, Paper Presented at the Second National Women's Health Conference, Adelaide

 Paper published: E. Kerby-Eaton & J. Davies, *Women’s Health in a Changing Society, Vol. 2,* Office of the Women’s Adviser South Australia, Adelaide, pp. 108-114

**Nov 1984** *The Impact of Patterns of Employment, Unemployment and Technological Change on Specific Groups in the Community*, Paper presented at the Conference: Rehabilitation - A Decade of Change, Department of Behavioural and General Studies, Cumberland College, Sydney

 Paper published: Proceedings of Conference

**Sep 1984** *Excluded From Work, Income and Leisure on Grounds of Mental Illness and Intellectual Handicap*, Paper presented at the National Conference: Work, Income and Leisure and the Years Ahead, Department of Economics and the Centre for Technology and Social Change, University of Wollongong

 Paper published: Proceedings of Conference

**Aug 1984** *Social Work Practice: A Tyranny, A Hegemony, or a Utility of Frameworks*, Paper presented at the Third Annual Conference of the Australian Association for Social Work Education, Sydney University

**Professional & Student Supervision, Field Education and PhDs examined**

**April 2021 – present P**rofessional supervision for SWSLHD Suicide Prevention Outreach Team Clinicians

**Jun 2015 – Nov 2019** Mentor, Hume Community Housing Association, MHFA Training Unit

**2015 - present** Supervisor andField Liaison and Field Education Supervision, Master of Social Work, Monash University

**2014** UWS, Lisa Fahey, Doctor of Philosophy (Psychology), ‘Who Cares. The impact of carer trauma and resilience profiles on capacity to support young people with complex support needs’

**May 2002 – Jun 2006** Coordination of the Field Education Program, Family and Carer Support Program, Southern Area Health Service – supervision of students from: Illawarra Institute of TAFE & NSW Riverina Institute of TAFE (Cert iii-iv Community Welfare, Community Services Work), Charles Sturt University (Bachelor of Social Work), University of Central Queensland (Bachelor of Social Work), Australian Catholic University (Bachelor/Masters of Social Work), Deakin University (Bachelor of Social Work) – 27 students in total

Details of PhD (Examiners' Reports Attached)

**Title of Thesis:** *The Care and Control of the Criminally Insane in NSW: 1788-1987*, School of Social Work, University of New South Wales, Sydney, Australia

**Supervisor:** Professor Tony Vinson, Dean Faculty of Professional Studies, University of New South Wales, Sydney, Australia

**Markers:** Professor Duncan Chappell, Australian Institute of Criminology, Canberra, Australia; Dr F Beyaert

Professor of Forensic Psychiatry, University of Utrecht, the Netherlands

Dr W Barclay, Department of Psychiatry, Sydney University, Sydney, Australia

**Awarded:** October 1993

**Excerpts from Examiners' Reports**

***Dr F Beyaert, Professor of Forensic Psychiatry, University of Utrecht, the Netherlands***

 ‘In answer of your question to judge the quality of the thesis by Leanne Winifred Craze about 'The care of Mentally Ill Offenders In New South Wales: 1788 to 1987', I can report to you the following.

I haven't seen before such an elaborate and conscientious study on the ups and downs of forensic psychiatry and the criminal insane perpetrators during two centuries!

The method is new and very well thought out. I think this thesis will become a handbook of criminologiste forensic psychiatrists and other scientists for the coming twenty-five years. The document is enormously profound and fundamental. The blurred boundaries between crime and insanity during two centuries is well demonstrated and the evidence is convincing. I was happily surprised by the knowledge of the author of European scientific literature and not only English literature. So my judgment is as I said: Number 1.’

***Dr W Barclay, Psychiatry, Sydney***

 ‘The topic has been thoroughly researched. The candidate has captured the essence ofthe services provided for the mentally ill, particularly, mentally ill offenders as I know such services to have been. She has identified the interplay of social, political, bureaucratic and medical factors, bringing a scholarly perspective to a most complex topic. The comprehensiveness of the research makes the thesis a valuable source document for practitioners and scholars.

The candidate has acquired a comprehensive knowledge of the field that few would possess. Most practitioners in the disciplines involved would have a view of these matters from their own perspectives. This thesis brings together the respective viewpoints and provides an illuminating synthesis in an objective way*.*

The final summation merits the attention of law reform committees and commissions and politicians. The thesis is timely and apposite. There is currently a moderate climate of hysteria about violent crime and the mentally disordered are again at risk of being stigmatised and unjustly treated as a result. There is material here that, properly directed, can help to redress that imbalance and provide research basis on which administrators and practitioners can base their plans for forensic psychiatric services - a much neglected field in Australia. The attention of the Professor of Forensic Psychiatry or your university should be drawn to this thesis as should the Minister for Health and the Director General of Health so knowledge of the work can be widely disseminated to health workers.’

***Professor Duncan Chappell, Director, Australian Institute of Criminology***

 ‘In what can be described as a monumental piece of work the candidate has amply and eloquently affirmed her thesis. At first blush it might be thought that it is an overly ambitious task to examine such a broad field of concern, over such a period of years, with the requisite depth of scholarly detail and analysis expected in a thesis of this type. A more traditional approach to a doctoral thesis on this topic might well have been to have selected a much shorter time frame and to have opted for a more limited empirical component. In the case of this study, its ambitious scope has been fully justified by the rigour of the scholarship displayed and the thoroughness with which the empirical data has been gathered and analysed.

There is no doubt that this study is a major contribution to both Australian and international literature concerning the treatment of those deemed to be criminally insane. It is a contribution which not only spans 'modern Australian history since 1788, but also one which establishes links with the equivalent developments occurring in Europe and North America during the same time span. This study provides a quite invaluable overview of the way in which Australians have coped since the time of European settlement with one of the most difficult dilemmas confronting any society. This study will assist in putting current discussions about how to best deal with 'dangerous offenders' into a social and historical perspective. It will also provide modern policy makers with advice and assistance about ways in which the plight of those deemed criminally insane may be improved. Such advice and assistance is much required as we seem to be entering yet another era of moral panic and stigmatisation of the mentally ill offender. It is a study that should also assist with the dispelling of the myth that such offenders are responsible for a disproportionate amount of criminal violence.

It is the examiner's view that much of this thesis deserves to be published as a book. The candidate writes in a lucid style that keeps the attention of the writer.

It is an original study that makes a significant contribution to knowledge. It is also a study which demonstrates on the part of the candidate a deep awareness and understanding of relevant literature.’